



How To... Set Up Remote Desktop

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Overview

This guide provides information on how to configure the 'Microsoft Remote Desktop' app that is available for mobile devices including Microsoft Surface, Android and iOS based devices at their respective app stores.

Microsoft Remote Desktop Profile Creation

Main CUE RDS Servers

- Install and run the 'RD Client' app on your device
- Ensure you are on the 'Remote Desktop' tab, and then press the + button to create a new profile
- Complete the following details and replace USERNAME with your own
 - **Connection Name:** CUE RDS¹
 - **PC Name:** rdp.cueliw.net
 - **Gateway:** No gateway configured
 - **Username:** cueld.net\USERNAME
 - **Password:** Do not enter a password²
- Click *Done*
- Tap the newly created profile to login to the CUE RDS servers

Key

¹ – This can be any name you want – it's just a friendly alias for the connection.

² – This is primarily for security reasons. If you save the password and another person has access to your device, then they are able to login as you which is in breach of CU/CUE policies.